



*Compliance Airworthiness Regulations Education*

**30<sup>TH</sup> ULD CARE ANNUAL CONFERENCE**

**BUDAPEST, HUNGARY**

**SEPTEMBER 18 TO 21<sup>ST</sup>, 2017**



**GAINING TRACTION**  
ULD CARE ANNUAL CONFERENCE  
2017 - BUDAPEST

**Registration and  
Welcome Reception**

**Monday, September 18 - 1900-2100 (7-9PM)**

**ATRIUM II TERRACE, THE CORINTHIA HOTEL**

THANK YOU TO OUR SPONSORS



ULD PARTNER



## CONFERENCE AGENDA

### ULD CARE

### BUDAPEST 2017

<b>DAY 1</b>	<b>Tuesday, September 19, 2017</b>
0900-0915	<b>Welcome to Budapest</b> ULD CARE - Urs Wiesendanger
0915-1045	<b>Review of the past 12 months developments within ULD CARE and the industry</b> ULD CARE - Bob Rogers
1045-1115	<b>Networking Break sponsored by ULD CARE</b>
1115-1240	<b>Gaining Traction –</b> Putting the ULD CARE solutions to use and driving grass roots change ULD CARE - Bob Rogers + Panel
1240-1250	<b>SPEAKERS CORNER 1</b> <b>GITA AVIATION</b>
1250-1300	<b>SPEAKERS CORNER 2</b> <b>Dyneema/Amsafe Bridport</b>
1300-1400	<b>Networking Lunch sponsored by ULD CARE</b>
1400-1545	<b>Workshops Part 1</b>  <b>Group A – Aiming for more - Accuracy, Attention to detail, Attrition stability, Awareness</b> The importance of correct ULD handling in air cargo operations. Compared to 5 years ago we now have an abundance of solutions for supporting safe & reliable ULD operations. On the other hand we have high staff turnover at terminals and ground handlers, poor infrastructure and low awareness of the flight safety aspects of ULD. What are the key points that ought to be addressed? How can competence be improved? What are the main challenges that need to be overcome and are there new ways we could try to achieve this? What will it take to change matters for the better? HOST: Bob Rogers, Vice President   ULD CARE  <b>Group B – Dangerous Goods &amp; including Lithium batteries – Help ourselves!</b> Fortunately for the industry there has not been a significant incident involving Lithium batteries in the last months, in spite of the ever-increasing risks stemming from these widely shipped products, mostly related to non-compliance. Meanwhile the ICAO ban on carriage of Lithium Ion batteries on passenger aircraft continues while a high-level committee is tasked by ICAO to look at packaging specifications as a significant risk mitigation tool. The solution lies in a multi-level approach, at declaration, packaging, ULD and aircraft, but is there a real will to make this happen or is it a hope that another accident doesn't happen? Can the industry afford to have an 'all or

	<p>nothing' approach when it comes to safe carriage of lithium batteries – both ion &amp; metal? What can the Air Cargo Handling community contribute to this challenging situation?  HOST: P. Balasubramanian, Founder and CEO   Air Cargo Consultancy International Services (ACCIS) Tharindu Senanayaka, Senior Sales Manager - Commercial Cargo   AmSafe Bridport Randy Chappell, ULD Manager   UPS</p> <p><b>Group C – Handling of Live Animals &amp; other cargo requiring special handling – Capability and Competence</b>  The transportation of live animals and other special cargo by air requires specialist skills, equipment &amp; facilities as well as the right attitude. What training should be provided &amp; are the existing guidelines &amp; standards sufficient? We also consider the illegal wildlife trade and what our industry can do to combat it.  HOST: Jeff Segers, President   Animal Transportation Association (ATA) Ben Lakerveld, Technical Account Manager   Van Riemsdijk Rotterdam BV Jeremy Instone, Managing Director   Instoneair</p> <p><b>Group D – Internet of Things, Technology and e-UCR – Why do we wait?</b>  With digitalisation and technology ubiquitous in our increasingly interconnected and transparent modern world, this, naturally, has shown to affect each aspect of the aviation industry. Cargo and ULD are no strangers to these changes, but major challenges stand in the way of deriving the benefits of these advances, particularly the difficulty of putting forward convincing business case when it comes to getting the funding for such investments. What will it take for air cargo handling &amp; ULD operations to make best use of emerging technologies such as Cloud, Blockchain and Big Data? Review the development of the IATA electronic ULD Control Receipt as an example of a practical solution that now requires global implementation.  HOST: Floris Kleijn, Chief Information Officer   Unilode Aviation Solutions Ian Craig, Managing Director   Core Transport Technologies Zhi Yong Liao, Manager, Business Process &amp; Standards   IATA Wojciech Soltysiak, Chief Technology &amp; Innovation Officer   CHAMP</p> <p><b>Group E – Performance standards for Cargo handlers – Simplicity and Success</b>  Establishing one set of global standards or ensuring the various standards already in place meet similar criteria: what is the best way forward? How can duplicate audits be eliminated? Are audits an effective tool to “drill down” to actual operating standards &amp; most importantly can audits deliver consistently safe air cargo operations?  HOST: Chris Notter, Executive Director Operations Performance   Saudia Cargo</p>
1545-1615	<b>Networking Break sponsored by Dyneema/Amsafe Bridport</b>

1615-1800	<b>Workshops Part 2</b>
1800	Evening at leisure or ACH Welcome Reception

<b>DAY 2</b>	<b>Wednesday, September 20, 2017</b>
0930-1030	<b>ACH – ULD CARE – Joint Session</b> An overview of the key points relating to the safe & efficient handling of ULDs, as well as an update on the latest work being done to improve ULD operations, including case studies. ULD CARE - Urs Wiesendanger ULD CARE - Bob Rogers ULD CARE and Saudi Cargo - Chris Notter
1030-1100	<b>Networking Break sponsored by GITA AVIATION</b>
1100-1300	<b>ACH – ULD CARE – Joint Session continued with panel discussion moderated by:</b> Chris Notter, Executive Director Operations Performance   Saudi Cargo
1300-1400	<b>Networking Lunch sponsored by TEIJIN ARAMID</b>
1400-1520	<b>ULD, the big picture</b> IATA, Zhi Yong Liao IATA, Brendan Sullivan
1520-1550	<b>Networking Break sponsored by DOKASCH</b>
1550-1600	<b>SPEAKERS CORNER 3</b> <b>Teijin Aramid</b>
1600-1700	<b>ULD CARE ULD CODE OF CONDUCT</b> An introduction and explanation of this significant initiative ULD CARE - Urs Wiesendanger ULD CARE - Bob Rogers
1900	<b>NETWORKING DINNER HOSTED BY THE BUDAPEST AIRPORT</b>

<b>DAY 3</b>	<b>Thursday, September 21, 2017</b>
0900-1015	<b>ULD Explained, MyULD Instruct and X-UCR</b> , three new and important ULD CARE initiatives that can, when put to use, take things forward. ULD CARE - Bob Rogers
1015-1045	<b>Networking Break sponsored by ULD PARTNER</b>
1045-1230	<b>Where to from here – Ambitions for the next 12 months</b> <b>Panel discussion moderated by</b> ULD CARE –Urs Wiesendanger
1230-1300	<b>Wrap up of the meeting and Chairman’s closing remarks</b> ULD CARE - Urs Wiesendanger ULD CARE - Bob Rogers
1300-1400	<b>Networking Lunch sponsored by SATCO</b>



**Dyneema<sup>®</sup>**  
With you when it matters