

Airport College International

Online Training for Airlines,
Ground Handling and Logistics

Annual Conference

Grand Hyatt Athens, Greece

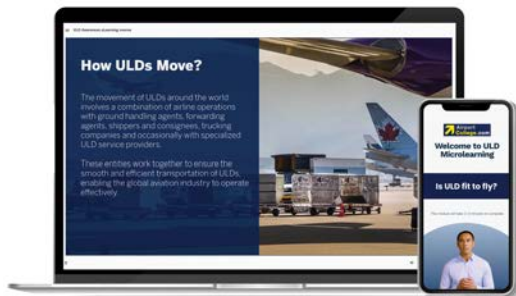
SEPTEMBER 20-21, 2023



INTRODUCING THE NEW ULD TRAINING CONCEPT

A brand new online ULD Training Concept to Aviation and Logistics to reduce ULD damage and improve safety

Microlearning. eLearning. Virtual Reality (VR). 60SecVideos.



September 20-22, 2023 in Athens

ASA, ULD CARE & ACHL

We will showcase the ULD Challenge 2023 and brand-new online training concept for airlines, ground handling and logistics.



Meet Us in Athens at Stand Number 35

If you are coming to Athens, please send a message and come to meet us!

09.30-11.00 ULD - a Knowledge Industry

September 21, 2023

1. Airport College International Ltd.
2. ULD Training Concept
3. ULD Challenge 2023
4. Panel Discussion

A young woman with long, wavy brown hair is smiling and looking towards the camera. She is wearing a light-colored top. The background is a classroom or office setting with several framed posters on the wall. One prominent poster has the text "AIRCRAFT TURBOPROPELLER CO-ORDINATOR" at the bottom. The overall image has a dark, semi-transparent overlay.

Airport College International Ltd.

Online Training for Airlines, Ground Handling and Logistics

Passenger Service



Ramp Handling



Air Cargo Terminal



Logistics



Online Training for Airlines, Ground Handling and Logistics

INTERNATIONAL TRAINING STANDARDS

Our training courses are based on international training standards established by governing bodies, such as the ICAO, FAA, EASA and IATA, **with the key objective to keep workforce competent.**

Today we offer **various language versions** including English, Korean, Japanese, Chinese, Swedish, Finnish, Thai, Spanish and French.

30+ ready to use online eLearning courses



AHM 1110: Ground Operations Training Program

AirportCollege.com courses used



**IN 140+
COUNTRIES
AROUND
THE WORLD**

www.airportcollege.com



Passenger Service



Air Cargo Terminal



Ramp Handling



Logistics



Training Portal



Final Tests & Certificates



Training Records



eLearning Courses



Aviation Regulations
IATA / ICAO



Our Global Partnerships



IATA Strategic Partner



Member of Airport Services Association (ASA)



Cooperation with ULD CARE



Strategic Partnership with Jettainer



Co-operation with Jardine Aviation Academy

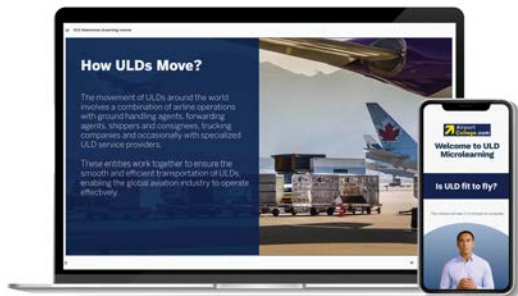


Co-operation with Latin American and Caribbean Air Transport Association ALTA

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A woman with long, wavy brown hair is smiling and looking towards the camera. She is in a training room with several computer monitors in the background. The monitors display various technical diagrams and text, including the words "AIRCRAFT" and "TRAINING". The overall scene is dimly lit, with the woman's face and the text overlay being the primary focus.

ULD Training Concept

Tools for ULD Training

eLearning courses

ULD Operations



Section introduction

An aircraft Unit Load Device is allowable on board a given aircraft type if its airworthiness is approved (certified) by a Civil Aviation Authority and allowed, through its certification classification identifying code, for installation on the aircraft type.

Limitations apply to all ULDs as a result of either the regulatory requirements, or the aircraft structural limitations, or both. In this section you will learn these limitations.

ULD Awareness



What ULDs are?

Aircraft Unit Load Device (ULD) is either an aircraft pallet and pallet net combination, or an aircraft container.

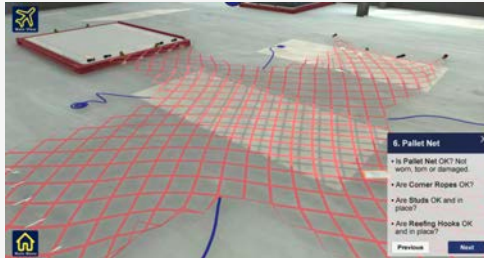
The purpose of ULD is to enable cargo, baggage or mail to be assembled into a standardized unit to facilitate rapid loading onto and offloading from aircraft having compatible loading and restraint systems, which directly interface with the unit.

Virtual Reality (VR) Training

Container Inspection



Pallet and Net Inspection



ULD60seconds.com Videos

Container Inspection



Pallet Inspection



Pallet Build up



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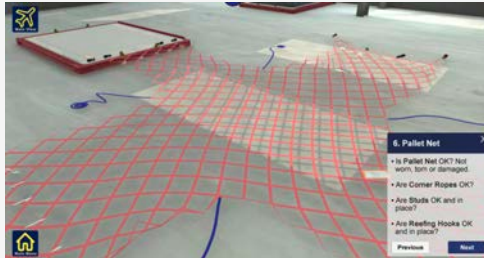
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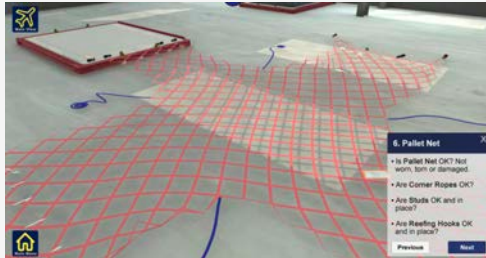
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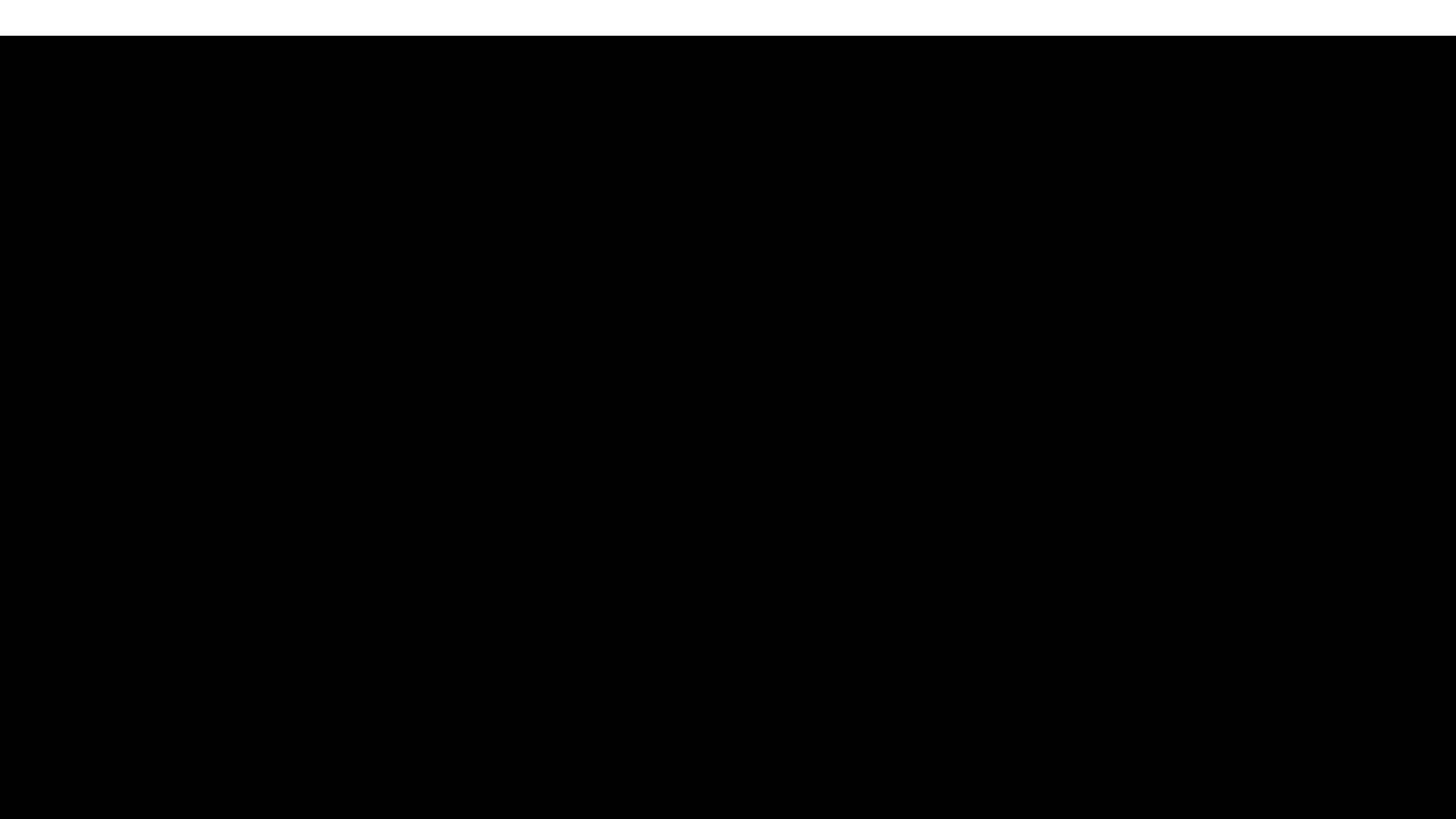


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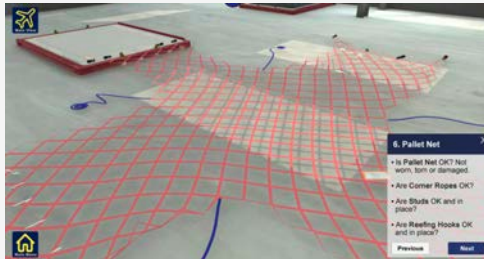
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Microlearning to Support Learning

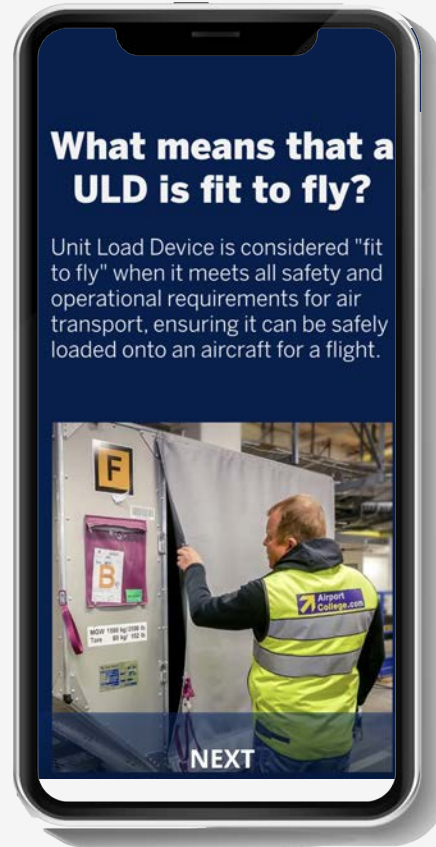


The concept of **Microlearning** originates from a Greek word 'Micro' that means 'small'.

- Learning modules through micro-steps.
- Focus on highlighting the relevant content of the eLearning course(s).
- Can be included into employee's daily routines and tasks (while working etc.)
- Module duration **less than 3 minutes**.

“Micro-modules are extremely useful in giving workers easy-to-digest topic skills that they can immediately apply and change behaviors.” (Hole 2018)

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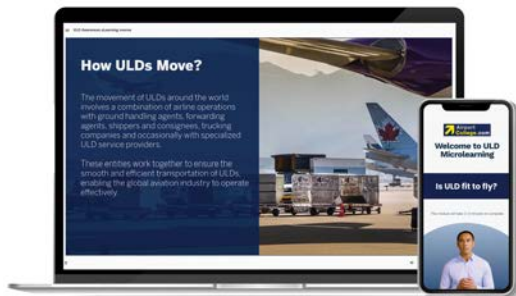
Let's see how microlearning looks like



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ULD Challenge 2023

ULD CARE and Airport College are **looking for a partner for a one-year project** that evaluates the effectiveness of training in **reducing ULD damage.**

ULD Challenge 2023

Next Steps of the Project after selection of Suitable Partner (airline, ground handling agent):

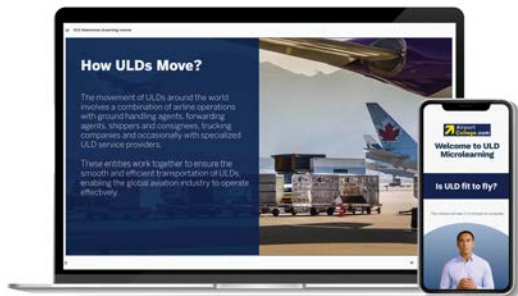
1. The station(s) that participate in the project are selected.
2. Current state (challenges, number and type of damages and accidents, where, when etc.).
3. Airport College International provides online training to the staff (eLearning, Virtual Reality Training, 60Seconds videos, Microlearning to support learning).
4. Monitor the performance and trend (**Project Partner must have reporting system in use**).
5. Monthly follow-up meetings and quarterly meetings every three months.
6. Final report and recommendation for the next steps.
7. Project results and recommendations will be presented in our 2024 Meeting.

Candidates are welcome to report their interest to Bob or Pertti

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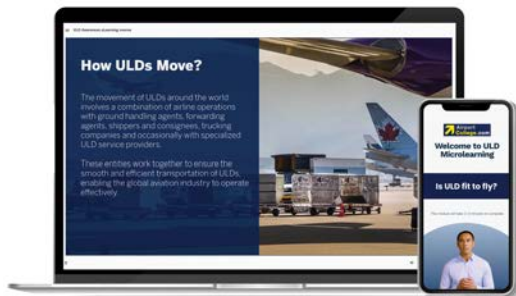
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Panel Discussion

Panelists

Vivien Lau, Chief Executive, Jardine Aviation Services Group

Steven Polmans, Chairman, TIACA

Henrik Ambak, SVP Cargo Operations Worldwide, Emirates

Terry Waithe, Manager, ULD Logistics and AC Cool, Air Canada

Abdullah Al-Mumayyiz, Manager Network ULD, Qatar Airways

Starting Point to Panel Discussion

1. There is still a general opinion in the aviation industry that anyone can use the ULD, despite both IATA and ULD CARE are doing their best to promote better understanding.
2. In-person training is a huge cost and logistical challenge. Costs are constantly rising, resulting in a failure to meet required safety standards, while ULDs are damaged by improper handling practices.

Something needs to be done!

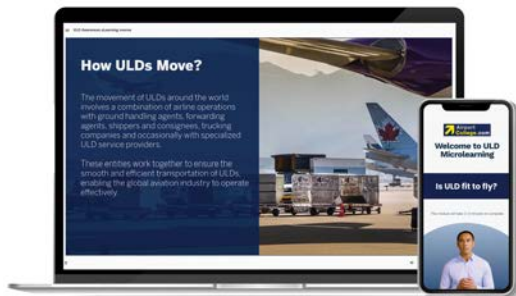
Questions to Panelists

1. How can the aviation industry achieve relevant knowledge of ULD safety?
2. Can modern training attract new employees and help keep them in the company longer?

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Thank You!

A woman with long, wavy brown hair is smiling and looking towards the camera. She is wearing a light-colored top. The background is an office setting with several computer monitors on desks. The monitors display various images, including what appears to be a person's face and some technical diagrams. The overall scene is dimly lit, with a dark overlay on the image.

Contact Information



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COO

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